

FOR IMMEDIATE RELEASE

EFM presents digital process control at *inter airport*

Time is money – when handling an aircraft punctuality is a deciding factor. EFM – Gesellschaft für Enteisen und Flugzeugschleppen am Flughafen München mbH thereby trusts in its system of digital process control DAISY (Digital Aviation Information System). DAISY speeds up the flow of work and makes the processes in ground handling more economical – e. g. in towing, de-icing, winter services, baggage loading, marshalling etc. Other ground handling suppliers as well as airports and manufacturers of ground handling vehicles can profit from EFM's many years of experience in this area. Under the AvGround brand name EFM presents its services in the area of process planning and management for the fourth time at *inter airport* Europe.

EFM's system of digital process control, DAISY, integrates command, control, communication and information. It can be adjusted individually in several stages to the customers' needs and can be expanded if required. All services are available at a one-stop shop if desired: EFM carries out the process analysis, works out the concept and takes over the realization from the equipment of the vehicles to the installation of the network infrastructure to the software which controls and supervises the flow of work. Vehicle information such as position, consumption of de-icing fluid or diesel, tank capacity etc. are automatically and continuously transmitted to e.g. dispatchers and controllers; they serve as a comprehensive basis for invoicing as well as investment and personnel planning.

At Munich Airport, EFM's system of digital process control has already been successful for several years in the area of aircraft de-icing. EFM implemented a similar concept at Leipzig/Halle Airport. Furthermore, EFM developed a special navigation software for marshalling of aircraft and a web based reporting system which allows real-time calling of de-icing reports via web or smartphones for Leipzig/Halle Airport.

inter airport Europe 2011 takes place from 11 to 14 October 2011 at Munich Trade Fair Centre. You will find EFM in Hall B5, Stand 1020.

EFM – Gesellschaft für Enteisen und Flugzeugschleppen am Flughafen München mbH was founded in 1992 as a joint venture between Deutsche Lufthansa AG and Flughafen München GmbH. EFM's services include pushback/towing, de-icing and air-conditioning of aircraft as well as consultation, training and technical support in these areas. EFM currently employs 118 people, including 103 tractor drivers/de-icers. The fleet consists of 23 towing tractors and 24 de-icing vehicles. Each year, EFM carries out up to 150,000 pushback/towing operations and up to 13,000 de-icing operations.

Contact:

Bettina Siegemund
EFM – Gesellschaft für Enteisen und Flugzeug-
schleppen am Flughafen München mbH
P.O. Box 23 16 25
D-85325 Munich Airport
Phone +49(0)89-977 50 18
Fax +49(0)89-977 53 30
E-Mail bettina.siegemund@dlh.de
Website www.efm.aero

We would be pleased to send you pictures on request.